



Rhode Island Department of Revenue

Division of Taxation

ADV 2022-07
Tax Administration

ADVISORY FOR TAXPAYERS AND TAX PROFESSIONALS
February 14, 2022

Face coverings remain required in State facilities

PROVIDENCE, R.I. – The Rhode Island Division of Taxation reminds all visitors that while Governor McKee has lifted indoor masking requirements in certain circumstances, mask wearing is still required in State facilities - including the Division's offices.

Visitors to the Division's offices in the Powers Building, One Capitol Hill, Providence, RI 02908, must continue to wear a face covering.¹ This also applies to the use of the Division's drop box, located on the first floor of the Powers Building.

Visitors can find the masking requirements for State facilities detailed in the State's [COVID-19 Policy](#). Visitors also must complete a health-screening - either online, at <https://selfscreening.ri.gov>, or in-person at the front desk.

All taxpayers, tax professionals, vendors, and others must wear a mask when visiting the Division. They also must complete a health-screening as described above.

"We deeply appreciate the cooperation of all visitors to the Division's offices with the policies in place to maintain a safe and healthy environment for visitors and employees alike," said Rhode Island Tax Administrator Neena Savage.

Taxpayers are also reminded that almost all of the Division's services are accessible online or via phone. Filing a return, paying through the Tax Portal,² and checking the status of your refund are a few of the many services available on the Division's website at: <https://tax.ri.gov/>. The Division's directory of emails and phone numbers is available at: <https://tax.ri.gov/about-us/contact-us>.

The Division is ready to help you from 8:30 a.m. to 3:30 p.m. on business days. The Division continues to strive, as always, for short waits and timely responses, despite the impacts of the pandemic.

For the Rhode Island Department of Health (RIDOH): <https://health.ri.gov/>.

For more information about the coronavirus: <https://covid.ri.gov/>.

For the RIDOH quarantine and isolation guidelines:

<https://covid.ri.gov/covid-19-prevention/quarantine-and-isolation>

¹ Mask mandate applies unless you have a health condition that prevents you from wearing a mask.

² To learn more about the Tax Portal visit: <https://go.usa.gov/xtgYU>

The Rhode Island Division of Taxation, part of the Rhode Island Department of Revenue, is open to the public from 8:30 a.m. to 3:30 p.m. business days. For more information, contact the Division of Taxation at (401) 574-8829 or see <https://tax.ri.gov/about-us/contact-us>.