



SERVICE RESTRICTIONS TEMPORARILY IN EFFECT

Notice

*A message for taxpayers and tax professionals from the
Rhode Island Division of Taxation*

To keep disruption to a minimum, the Division of Taxation's changeover to a new computer system is taking place over several years.

This year's phase runs from November 7 through November 14. But the Division of Taxation will still stay open during normal hours of 8:30 a.m. to 3:30 p.m. and offer most services. For example, the Tax Division will continue to:

- ◇ answer phone calls
- ◇ answer emails
- ◇ receive payments
- ◇ accept returns

Questions? Call (401) 574-8829 from 8:30 a.m. to 3:30 p.m. business days.

Thank you for your patience as we work to improve our computer system!



RHODE ISLAND DIVISION OF TAXATION

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Illustration by Chris Gash

The Rhode Island Division of Taxation is changing over to a new computer system on Monday, November 7, 2016, through Monday, November 14, 2016.

The Tax Division will remain open for business during normal business hours and will still offer most services. But the following services will be halted temporarily:

- Releasing license blocks
- Releasing registration blocks
- Releasing liens and levies
- Issuing letters of good standing
- Checking on taxpayer account status, history

All services will resume on November 15, 2016.

Note: Requests to release estate tax liens will still be processed as usual ~ as will acknowledgements of discharges of liens related to the sale of Rhode Island real estate by nonresidents.