> A notice for taxpayers and tax professionals \ll

Service restrictions temporarily in effect



A message for taxpayers and tax professionals from the Rhode Island Division of Taxation

T o keep disruption to a minimum, the Division of Taxation's changeover to a new computer system is taking place over several years.

This year's phase runs from October 26 through November 2. But the Tax Division will still stay open during normal hours of 8:30 a.m. to 3:30 p.m. and offer most services. For example, the Tax Division will continue to:

- ♦ answer phone calls
- ♦ answer emails
- ♦ receive payments
- ♦ accept returns

Questions? Call (401) 574-8829 from 8:30 a.m. to 3:30 p.m. business days.



RHODE ISLAND DIVISION OF TAXATION One Capitol Hill Providence, R.I. 02908



The Rhode Island Division of Taxation is changing over to a new computer system on Monday, October 26, 2015, through Monday, November 2, 2015.

The Tax Division will remain open for business during normal business hours and will still offer most services. But the following services will be limited or halted temporarily:

- Releasing license blocks
- Releasing registration blocks
- Releasing liens and levies
- Issuing letters of good standing
- Issuing refunds

All services will resume on November 3, 2015.

Note: Requests to release estate tax liens will still be processed as usual ~ as will acknowledgements of discharges of liens related to the sale of Rhode Island real estate by nonresidents.